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News Release

Hurricane Zeta Survivors in Clarke, Dallas, Marengo, Mobile, Perry, Washington and Wilcox Counties Can Apply for FEMA Disaster Assistance

MONTGOMERY, Ala. – Homeowners and renters who suffered damage from Hurricane Zeta in Clarke, Dallas, Marengo, Mobile, Perry, Washington and Wilcox counties can apply to FEMA for federal disaster assistance as soon as possible. Survivors may be eligible to receive assistance for uninsured and underinsured damage and losses resulting from the hurricane.

The counties were designated eligible for FEMA’s Individual Assistance program under the Major Disaster Declaration signed by President Trump on Dec. 10, 2020, for damage and losses from Hurricane Zeta that occurred Oct. 28-29, 2020.

If you have a homeowner’s insurance policy, file your insurance claim immediately. The faster you file, the faster your recovery can begin.

You can register for FEMA disaster assistance online by visiting [DisasterAssistance.gov](https://www.fema.gov/disaster/assistance) or by calling **800-621-3362**. Persons who are deaf, hard of hearing, or have a speech disability and use a TTY may call **800-462-7585**. Multilingual operators are available. Lines are open daily from **7 a.m. to 10 p.m.**

You will need to have the following available:

- A current phone number where you can be contacted;
- Your address at the time of the disaster and the address where you are now staying;
- Your Social Security number, if available;
- A general list of damages and losses; and
- If insured, the insurance policy number, or the agent and company name.

If you cannot return to your home, or you are unable to live in your home, visit [DisasterAssistance.gov](https://www.fema.gov/disaster/assistance), or call **800-621-3362 (800-462-7585 TTY)** to determine what federal, state, local, or voluntary agency assistance may be available to you.

(MORE)

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If you can return to your home and it is safe, has working power, water, and sewer or septic service, visit [DisasterAssistance.gov](https://www.disasterassistance.gov) to determine if state, voluntary and local organizations in your community can address any unmet needs.

“We appreciate the federal support for disaster recovery in Alabama and will work closely with our local and federal partners to help Alabamians recover from the storm,” said Alabama Emergency Management Agency Director Brian Hastings.

Disaster assistance may provide temporary help and a place to stay while you build your own recovery plan. Although the federal government cannot make you whole, it may be able to help your recovery move forward by providing grants for basic repairs to make your home safe, accessible and secure. FEMA is unable to duplicate insurance payments. However, those without insurance, or those who may be underinsured, may still receive help after their insurance claims have been settled.

“We’re working closely with Alabama EMA and voluntary agencies to get survivors the help they need,” said Allan Jarvis, FEMA’s Federal Coordinating Officer in Alabama.

Long-term, low-interest disaster loans from the U.S. Small Business Administration (SBA) are available to cover losses not fully compensated by insurance and sources.

If referred, applicants may apply online using the Electronic Loan Application (ELA) via the SBA’s secure website at [DisasterLoan.sba.gov](https://disasterloan.sba.gov) or by calling the SBA Customer Service Center at **800-659-2955** (800-877-8339 for the deaf and hard-of-hearing) or by sending an e-mail to disastercustomerservice@sba.gov.

Federal funding is also available to the state, tribal and local governments and certain private nonprofit organizations on a cost-sharing basis for emergency work and the repair or replacement of facilities damaged by Hurricane Zeta in Autauga, Butler, Cherokee, Chilton, Choctaw, Clarke, Clay, Coosa, Dallas, Elmore, Hale, Marengo, Mobile, Monroe, Perry, Randolph, Talladega, Washington and Wilcox counties.

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FEMA’s mission: Helping people before, during, and after disasters.